



Western Montana Clinic

NOTICE OF NON-DISCRIMINATION & AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES

Western Montana Clinic (WMC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, ethnicity or national origin (including Limited English Proficiency (LEP) and primary language), age, disability, or sex (including sex characteristics and intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes), or religion. WMC does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

WMC provides people with disabilities with reasonable modifications and free communication and auxiliary aids to allow for effective communication with us, such as:

- Free language assistance services to people with Limited English Proficiency (LEP); may include:
 - Qualified interpreters / interpreter service (this may include bilingual staff if available)
 - Information written in or translated into other languages
- Written information in other formats (large print, audio - upon request/advance notice)
- Qualified sign language interpreters at no charge to the patient
- Accessibility Widgets on our website to aid in reading written text (i.e., large print)
- Provide you with staff readers
- Use of over-the-counter reading glasses or magnifying glasses

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact WMC Administration or the WMC provider's office where you receive care at 406-721-5600.

If you believe that WMC has failed to provide a service, or think WMC has discriminated in another way, you can file a grievance in person or by using the contact information below.

Attn: WMC Compliance Officer

Mailing Address: PO Box 7609, Missoula, MT 59807

Phone: 406-721-5600

Fax: 406-721-3907

Email: wmcinfo@wmclinic.com

You may file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, at:

US Dept of Health and Human Services

200 Independence Avenue SW

Room 509F, HHH Building

Washington, DC 20201

Phone: 800-368-1019

TTY/TDD: 800-537-7697

Complaint Portal:

<http://www.ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint Forms:

<http://www.hhs.gov/ocr/office/file/index.html>



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If you speak another language, free language assistance services and appropriate auxiliary aids and services are available to you. Let us know how we can help.

SPANISH	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 406-721-5600
GERMAN	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 406-721-5600
CHINESE	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 406-721-5600
JAPANESE	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。406-721-5600 まで、お電話にてご連絡ください。
TAGALOG	: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 406-721-5600
FRENCH	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 406-721-5600
RUSSIAN	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 406-721-5600
KOREAN	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 406-721-5600 번으로 전화해 주십시오.
ARABIC	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-406-721-5600 رقم
THAI	้ยน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 406-721-5600
NORWEGIAN	: MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. 406-721-5600
VIETNAMESE	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-406-721-5600
UKRAINIAN	УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до екзотичної служби мовної підтримки. Телефонуйте за номером 1-406-721-5600
PENNSYLVANIA DUTCH	: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-406-721-5600
ITALIAN	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-406-721-5600